MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 24/06/2025

Meeting number	**MCAG 014**	Venue	**Virtual – MS Teams**
Date and time	**24 June 2025 1400-1600**	Classification	**Public**

Actions

Area	Action Ref	Action	Owner	Due Date	Update
Summary and Next Steps	MCAG09-03	MCAG chair to review membership/attendees to ensure all dependencies are covered at MCAG.	MCAG Chair (Justin Andrews)	22/07/2025	ONGOING: Update to be provided at meeting.

Decisions

Area	Decision Ref	Description	Rationale
Headline and Actions	**MCAG-DEC34**	Headline report was approved with no comments or objections from MCAG members.	The Headline Report was approved without objections from PP

Key Discussion Items

Area	Discussion
Headline and Actions	DECISION: Headline report was approved (with no amendments) with no objections from MCAG members (**MCAG-DEC34– 14:03:00**) approved headline report. No further questions at this stage
Service Design Update (Elexon Helix)	Helix team provided an overall update. Testing and documentation activities have progressed well. Following initial SIT testing in February, retesting began on 9 June to address defects, all of which were resolved, allowing for a successful SIT exit on 13 June. Operational Readiness Testing (ORT) is now in its second week, with eight tests completed, minor issues addressed, and one remaining retest scheduled. The Operations Manual (version 1.4) and Low-Level Service Design (version 1.2) have been published with ongoing feedback. Final versions (2.0) are expected post-ORT, in time for TORWIG approval in August. Additionally, readiness workshops are scheduled through June to support ongoing preparation. PP asked whether comments have been of responses to the latest comments? Helix confirmed all comments were updated very recently.
M10 Readiness	Programme highlighted that it is currently carrying more risk than desired, as reflected in recent assessments. However, mitigation and resolution efforts are underway in collaboration with relevant participants. Progress is being closely monitored, and further discussions with Programme Delivery counterparts are planned for next week to determine the best path forward. The RECCo representative confirmed that responses are due back from industry on 06/08 regarding status of legacy changes required to support the migration design. They will be shared with Programme hereafter
TORWG and DCWG Updates	Programme provided the group with key updates on TORWG and DCWG. Team has focused on finalising the cutover plan by consolidating submissions from various participants and addressing outstanding gaps. Although feedback was initially scheduled for release last week, we are aiming to get it out within the next week as long as remaining gaps have been bottomed out, with updated participant plans likely postponed by two weeks. Meanwhile, key data cleanse activities—such as addressing meter misalignments and completing specific resolution tasks—are progressing well, with several nearing completion and deadlines either met or extended. Preparation is also underway for testing the Domestic Premises Indicator, with data sharing set to begin Friday and LDSOs expected to confirm access by 11 July. Meetings and Bi lats will be scheduled once the consolidated plan has been published. PP mentioned that there was an eTORWG has been scheduled for Monday?

	Programme responded that there is a meeting being arranged which will be looking at the crossover plan to walk through the key elements of that.
MWG Updates	Programme provided an update on MWG, outlining that the framework remains baselined, with a non-material backlog being worked through and updates shared with the MWG. Submission 2 closed successfully, achieving 99.4% industry MPAN coverage via the MCC (Kestrel) portal, and received positive supplier feedback. Final validations are underway ahead of issuing the Migration report which will be shared with MWG and MCAG in July to support schedule baselining. Rehearsal 1 is essentially complete, while Rehearsal 2 begins next month to test Kestrel's reporting features. Recruitment for the MCC is complete and training is underway. Process and work instruction development are progressing well. A PP asked when training is going to take place for dress rehearsal two? Programme confirmed will most likely start in mid-July. Go live is 21st and we'll operate in a similar fashion to dress rehearsal one. There will be webinars and there will be drop-in sessions.
MHHS IPA Migration & Transition	The IPA team provided an update highlighting significant progress in service management and onboarding efforts. The service management consultation is now complete, with testing underway, and engagement through workshops and regular meetings with Helix continuing. Concerns around the cross-party service desk design—especially the hybrid model—have been addressed through improved understanding and upcoming runbook documentation. Updates to DIP onboarding guidance have been made following industry feedback, and several workshops have supported participants with cutover planning. Lastly, there's recognition of the challenge in maintaining quality under tight M10 timelines; mechanisms like the GLIG and M10 checkpoint have been established to manage delivery risks and assess overall programme readiness.
Programme Milestones Related to MCAG	Programme provided an update on Programme Milestones Related to MCAG. The MCAG Chair noted that 'No further updates' will be added to any risks/ key milestones without a more recent status.
Top Programme Risks Related to MCAG	
Summary and Next Steps	Programme provided a summary of actions and decisions; no comments or questions were raised.

Date of next MCAG: 22/07/2025

Attendees

Chair		MHHS IM Members	
Programme (CW)	Chair	Andrew Margan	Transition Design Lead
		Tarsha Senyonga	PMO Governance Support
Industry Representatives		Fola Oki	Transition Analyst
Alexander Ashbrook	DCC Representative	John Wiggins	Programme Industry SME
Andrew Dudkowsky	NESO Representative	Programme Breen	Transition Lead
Andrew Green (on behalf of Gareth Evans)	I&C Supplier Representative		
David Yeoman	DNO Representative		
Graham Wood	Large Supplier Representative	**Other Members**	
Lijo Louis	Medium Supplier Representative	Andy MacFaul	Ofgem
Mark Treanor	Small Supplier Representative	Ian Giles	Elexon (as Helix for Service Design item)
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)		
Morven Hunter	iDNO Representative	PP Boothe	Ofgem
Sarah Jones (on behalf of PP Moore)	RECCo Representative	Joanne Ashton	DCC
Simon Harrison	Supplier Agent Representative (Independent)	Liam Evans	IPA
Robert Golding	DIP Manager	Mark Scott	Elexon (as Helix for Service Design item)
Warren Fulton	Migration Lead	Paul Daniels	Avanade
James Stokes	DIP Manager		
Liam Evans	PWC		
Reece Harris	PWC		

Apologies

Sean Doughty   Elexon Representative (as central systems provider)